

FQ4 2020/21 PERFORMANCE REPORT

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Indicator: FIS102_04a-			
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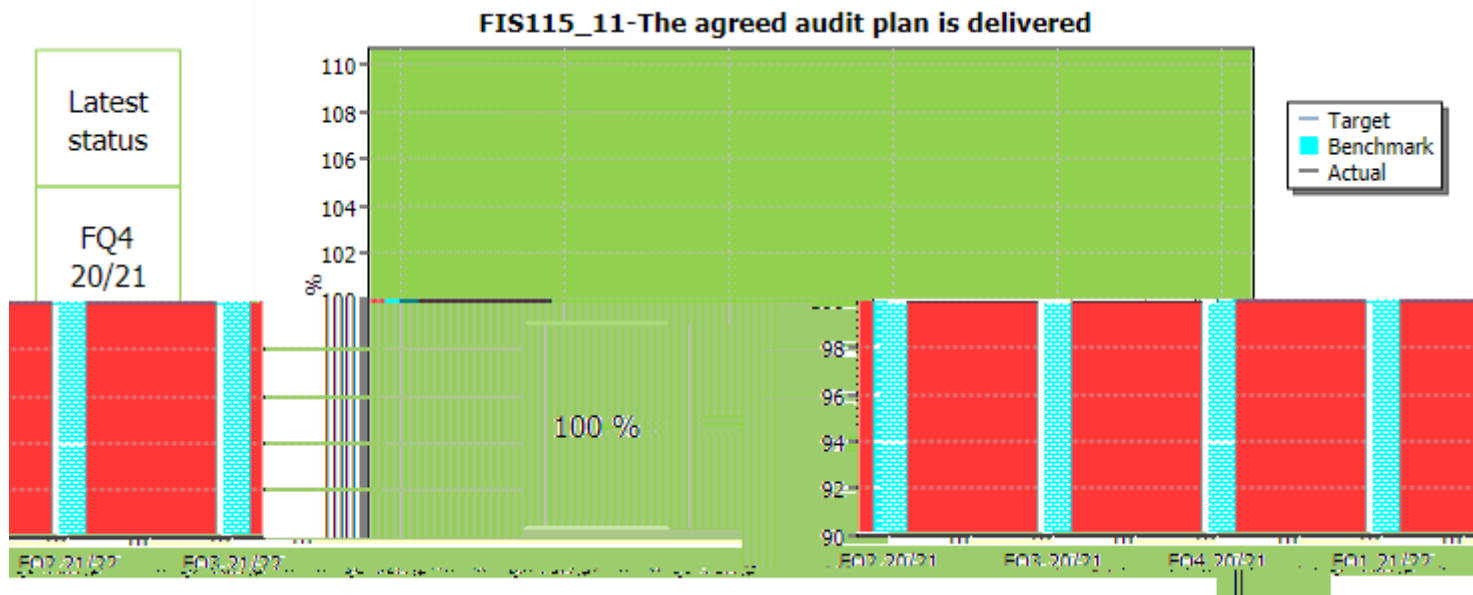
Indicator: FIS115_11-The agreed Audit Plan is delivered.

Why measure this? [The agreed audit plan provides assurance that our processes and procedures are thorough.](#)

Commentary: Fifteen audits have been completed as at 31 March 2021. The plan is on track with all reports to be finalised and reported to the Audit & Scrutiny Committee on or before the June 2021 Committee.


This indicator is on target with no change in performance since the last reporting period

TARGET FQ4	ACTUAL FQ4	BENCHMARK	PERFORMANCE TREND
100%	100% G	100%	➔



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Indicator: FIS115_14-Maintain the high rate of collecting Non-Domestic Rates.			
Why measure this? It is important that all local taxes due are collected. We also submit our performance to the Scottish Government.			
Commentary: Non Domestic Rates collection held up well despite the pandemic. The service has been able to grant an extra £11 million of relief this year			
			

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