

BO107 The support and lifestyle needs of our children, young people and their families are met	
<ol style="list-style-type: none"><li>1. Continued successful roll out of the Early Years meals in some areas, including working in partnership with the NHS for the provision of meals in Campbeltown.</li></ol>	
BO110 We support businesses, employment and development opportunities	
<ol style="list-style-type: none"><li>1. A full review of year-end activities and implemented improvements, resulting in improvements being reported from Finance, Creditors and PECOS users. A review of all PECOS reports - made improvements to the way the ePro Team process and communicate these. Resulting in a reduction of open orders and unpaid invoices.</li></ol>	

BO116 We engage and work with our customers, staff and partners

1. Delivery of Community Council elections for Tiree, Colintraive Glendaruel & Sandbank.
2. Achievement of Customer Service Excellence Reaccreditation with additional compliance plus assessment.
3. Delivery of Scotland's Women Stand hub event - focused on increasing political representation of women in collaboration with the Scottish Government, the Scottish Parliament and the Scottish Youth Parliament.

1. Continued delivery of capital programme projects alongside 1140 hours projects.
2. The Energy and Building Services Team staffing levels continue to present difficulties, however the vacant position has now been filled and an improvement r 13.44 1el 8 m767.02 440.38 ISQ767.02 440.14 1.44 0 nBT1 0 0 1 451.01 3(h re1 3(h re1 3(id)4(J)TJETQ EMC /P AMCID 23)9(tis7hro)6(v)-4(

Business Outcome BO107 The Support and Lifestyle Needs of Our Children, Young People and their families are met  
The roll out of free sanitary products throughout Argyll and Bute  
A short life working group has been established to develop a strategy for this, and the team are participating in regular COSLA meetings to monitor this.

Yes

FQ4 2019/20

Jayne Jones

Business Outcome BO113 Our Infrastructure is safe and fit for the futur46 14.6 3( In nBT/F2 12 TfI3Sd)da( In nBT/F2 12 TfI3Sd)da( In In)a 4(i2see6.464 ref'



BO115 We are Efficient and Cost Effective

Police Scotland have now published a tender for soft facilities management services on the Public Contacts Scotland portal, however as an increasing number of Local Authorities have withdrawn from the consortium group, there is no longer scope to submit a consortium bid on behalf of Local Authorities.

This will result in staff either being redeployed or subject to TUPE when a new provider is announced. It will also result in a reduction in external contract income for cleaning.

Yes

March 2020

Jayne Jones

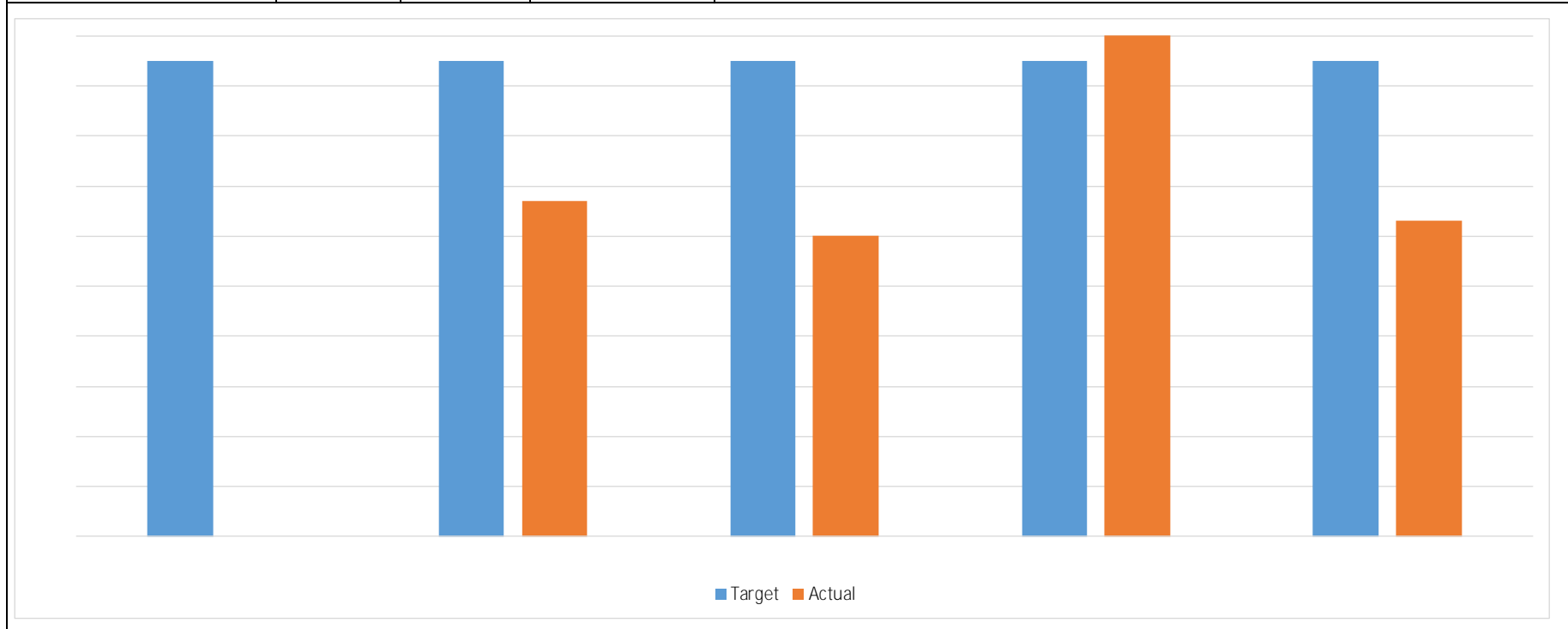
BO113 Our Infrastructure is safe and fit for the future

1. Helensburgh Waterfront Development – Abandonment notices (Prox-EX1); Notifications to Tenderers and Cancellation Notice on PCS/T were completed/issued on 9/10 July respectively.

2. Maintenance term contractor for Tiree and Coll now awarded.

**Indicator Ref : LRS110\_02 [GL110\_02]-The percentage of taxi license & civic government licenses with objections or representation...processed within 50 working days**

Trend	FQ2 19/20 Target	FQ2 19/20 Actual	Owner	Commentary
	95%	63%	Susan Mair	Of the 8 applications received with objections 5 have been granted within timescale, 3 are going to PPSL on 23.10.19 and are outwith 50 day period





**Indicator Ref : LRS110\_06 [CS110\_04]-Increase the percentage of all Small Medium Enterprises [SMEs] that win council contracts (Procurement, Commissioning & Creditors)**

Trend	FQ2 19/20 Target	FQ2 19/20 Actual	Owner	Commentary
	75%	63.9%	Anne MacColl-Smith	Q2 63.9% (below target). Detail of contracts bid for and won by SMEs is attached you will see from the attached that there were a number of large organisations that only bid for certain contracts and were successful this reducing the %

