

- 4.2 To ensure appropriate monitoring and scrutiny of performance management during the Council Covid-19 response and recovery the SMT have agreed a Council-wide suite of 85 Success Measures (82 Success Measures plus 3 sub-measures).

These have been identified from the Service Plans as Performance Indicators (KPIs) for 2021/22. Key

The full list of all the KPIs, for all Strategic Committees is attached (appendix 1), the following is the full reporting profile of the KPIs

47 Quarterly Measures for reporting every Financial Quarter
4 Annual Measures for reporting in FQ1 only
10 Annual Measures for reporting in FQ2 only
4 Annual Measures for reporting in FQ3 only
20 Annual Measures for reporting in FQ4 only

In line with the following schedule the relevant KPIs will be reported to quarterly to the appropriate Strategic Committees during 2021/22.

At the point of reporting some of the data for FQ1 2021/22 is currently unavailable. These KPIs will be updated in due course and reported in FQ2 2021/22. This applies to 9 KPIs which are detailed in Appendix 2.

and updated as agreed. Measures aligned to Service Plans

- 4.3 Attached are the FQ1 2021/22 KPIs that are relevant to the Policy and Resources Committee (Appendix 3).
- 4.4 Simplifying and focusing the performance reports in this manner is a proactive approach to help minimise back office function/non-essential activities whilst maintaining a level of service that supports scrutiny, performance monitoring and out statutory duties.

5.0 IMPLICATIONS

5.1 Policy: None

5.2 Financial: None

5.3 Legal: The Council has a duty to deliver best value under the Local Government in Scotland Act 2003

5.4 HR: None

5.5 Fairer Scotland Duty: None

5.5.1 Equalities - protected characteristics: None

